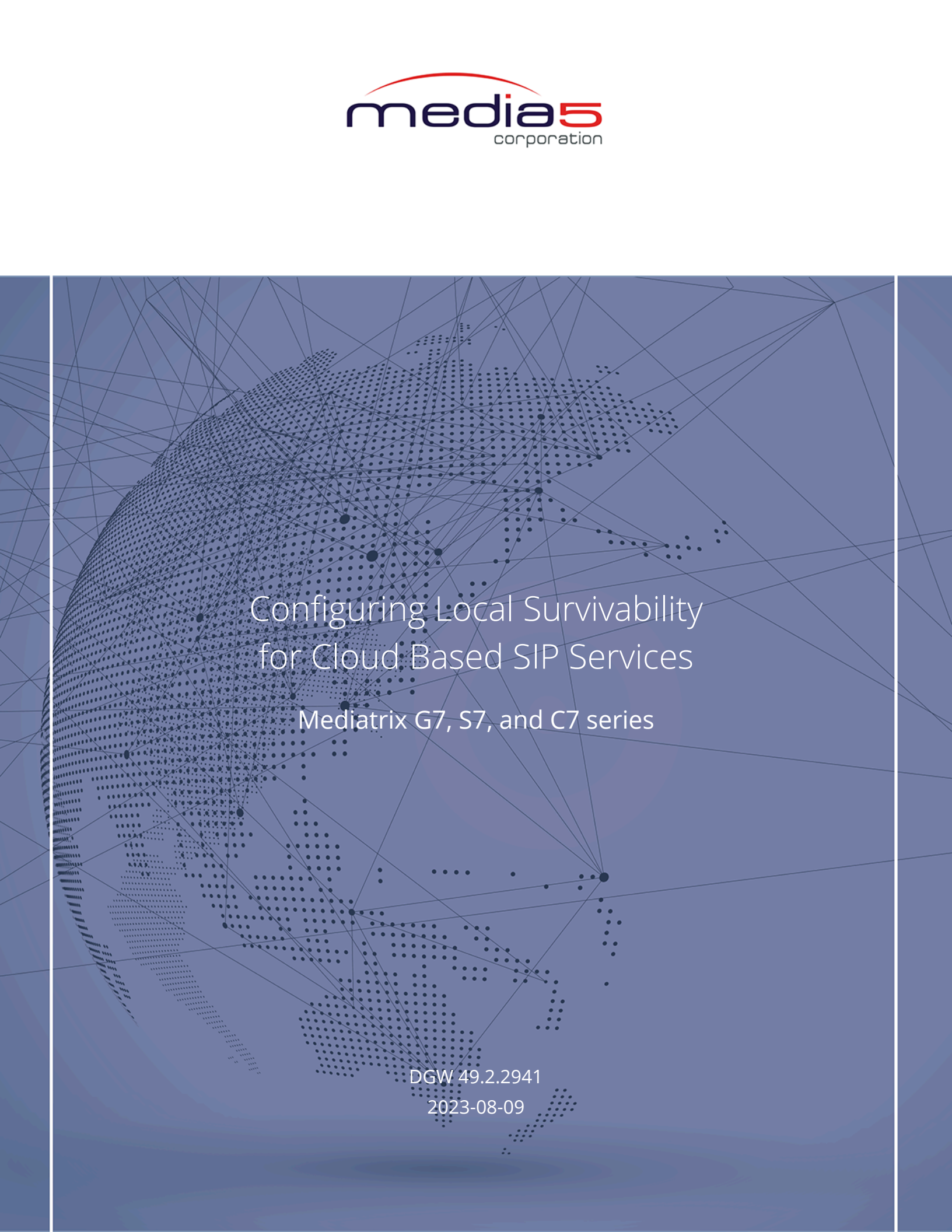


The background of the page is a dark blue gradient with a complex, abstract network graphic. This graphic consists of numerous small black dots connected by thin, light grey lines, forming a dense web that resembles a globe or a complex data structure. The lines and dots are more concentrated on the left side, creating a sense of depth and connectivity.

# Configuring Local Survivability for Cloud Based SIP Services

Mediatrix G7, S7, and C7 series

DGW 49.2.2941

2023-08-09

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# Information to Know Before Starting

**Before starting to use these configuration notes, complete the following table to make sure you have the required information to complete the different steps.**

**Note:** The Mediatrix unit must be reinitialised to its factory default settings to make sure the configuration can be successfully executed. The SipProxy service requires a licence.

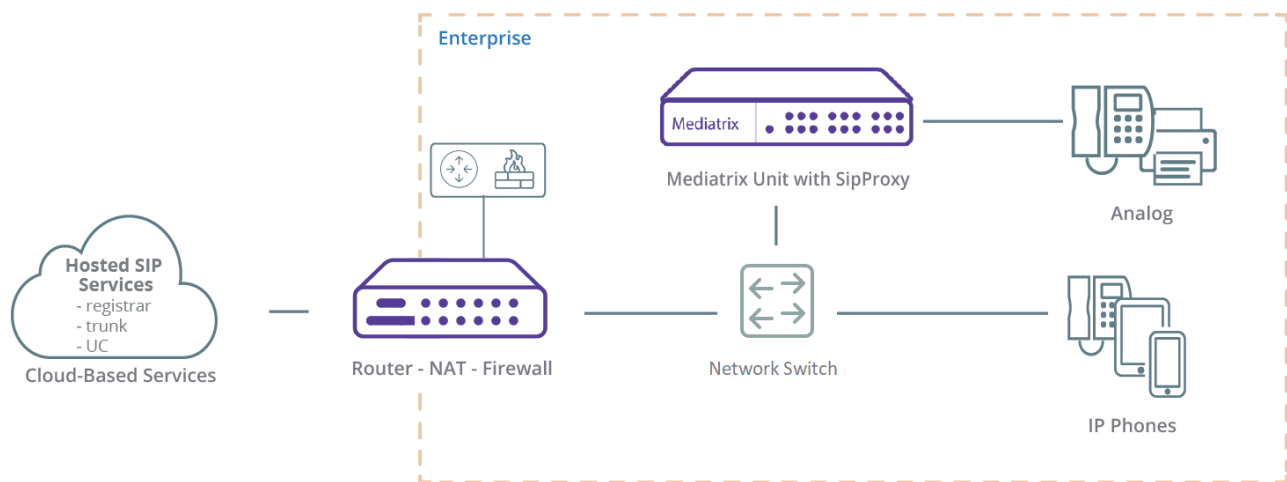
**IMPORTANT:** If you perform this configuration note after customising the Mediatrix unit, for example after configuring a custom SIP gateway, all customised parameters will be lost. If you need to perform more than the configuration described in this configuration notes, start by this one, then move to the other required configuration.

| Information                                                                                                                                                                                                                        | Value                       | Used in Step                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------|
| <p>IP address at which the Web interface of your Mediatrix unit can be reached.</p> <ul style="list-style-type: none"> <li>If your computer is connected to the unit secondary Ethernet port, i.e. Eth2 on most devices</li> </ul> | Use this value 192.168.0.10 | <a href="#">Logging on to the Mediatrix Unit Web Interface (p.5)</a>                   |
| <ul style="list-style-type: none"> <li>If your Mediatrix unit is configured to use a DHCP server, use the DHCP server-provided IP address.</li> </ul>                                                                              |                             | <a href="#">Logging on to the Mediatrix Unit Web Interface (p.5)</a>                   |
| Static IP address as defined in your network address range.                                                                                                                                                                        |                             | <a href="#">Configuring the Uplink Network Interface to a static IP address (p.11)</a> |
| Address of each SNTP server.                                                                                                                                                                                                       |                             | <a href="#">Configuring the SNTP Server to a Static IP Address (p.10)</a>              |
| Static Default Router IP address for the Uplink Network Interface.                                                                                                                                                                 |                             | <a href="#">Configuring the Default Network Gateway to a Static IP Address (p.8)</a>   |
| IP address of each DNS server.                                                                                                                                                                                                     |                             | <a href="#">Configuring the Domain Name Server (DNS) (p.9)</a>                         |
| MAC address of unit                                                                                                                                                                                                                |                             | <a href="#">Locating the MAC Address of Your Mediatrix Unit (p.6)</a>                  |
| SIP Server IP Address or FQDN of the SIP server                                                                                                                                                                                    |                             | <a href="#">Configuring the Default SIP Servers (p.12)</a>                             |
| IP address or FQDN of server to monitor                                                                                                                                                                                            |                             | <a href="#">Configuring the SipProxy Service (p.16)</a>                                |
| Sip Proxy licence key                                                                                                                                                                                                              |                             | <a href="#">Activating a Licence Using the Web Interface (p.6)</a>                     |

# Local Survivability for Cloud Based SIP Services - DGW SipProxy Survivability

This use case describes the configuration of an office when the Mediatrix unit is located in the LAN. It implies that:

- When the Hosted SIP service fails, local calls go through the SipProxy.
- In survivability situations, when the Hosted SIP services comes back online, the Mediatrix unit must wait for a REGISTER to go through before sending the calls to the SIP trunk.
- The Mediatrix unit is located in the LAN, behind a Near-End NAT.



## Logging on to the Mediatrix Unit Web Interface

### Before you start

The computer IP address must be in the same TCP/IP network as the Mediatrix unit.

### Information

For better performances, it is recommended to use the latest available version of Microsoft Internet Explorer, Google Chrome, or Mozilla Firefox.

**Note:** You may not be able to log on to the Mediatrix unit Web interface if you are using older browser versions.

## Steps

- 1) In your Web browser, enter the IP address at which the Web interface of your Mediatrix unit can be reached.
  - If your network has an IPv4 DHCP server, connect the primary Ethernet port of the Mediatrix unit to the network (ETH1 port), use the provided DHCP server IP address.
  - You can also connect your computer to the secondary Ethernet port of the Mediatrix unit (ETH2), use the 192.168.0.10 IP address. However, the computer must also own an IP address in the 192.168.0.0/24 network.
- 2) Enter **admin** as your username and **administrator** as the password.

**Note:** You can also use **public** as a username and leave the password field empty; it has the full administration rights by default.

- 3) Click **Login**.

## Result

The **Information** page of the Web interface is displayed.

## Related tasks

[Configuring the Uplink Network Interface to a static IP address \(p.11\)](#)

# Locating the MAC Address of Your Mediatrix Unit

## Information

The MAC address of the unit is:

- printed on a label located under the Mediatrix unit
- displayed in the **Current Status** table of the Web Interface (**System/Information**)

# Activating a Licence Using the Web Interface

## Before you start

You must have received the licence key for your specific unit .

## Steps

- 1) Go to **System/Information**.

- 2) In the **Activate Licence** table, enter your licence key.

**Note:** A licence key is generated for one specific unit only, therefore it cannot be used on another unit.

- 3) Click **Apply**.
- 4) Validate that the **Licences** table now displays the Survivability Licence, with the correct number of users.
- 5) At the top of the screen, **restart required services**.

## Result

Some changes require to restart a service to apply new configuration.  
Please click this link to access the [services table](#) or just [restart required services](#)

| Licences                            |  |
|-------------------------------------|--|
| Survivability Licence with 25 users |  |

| Activate Licence |                                                               |
|------------------|---------------------------------------------------------------|
| Licence Key:     | <input type="text" value="EXAMPLE2pJzzuGhiQETrDaZdOjZ9cGNi"/> |

## Next Step

[Executing the SipProxy Configuration Script \(p.15\)](#)

## Setting the Automatic IPv4 Configuration to the Uplink Network Interface

### Steps

- 1) Go to **Network/Host**.
- 2) In the **Automatic Configuration Interface** table, select **Uplink** from the selection list located on the same line as **Automatic IPv4 config source network**.
- 3) Click **Apply**.

## Result

The unit will use the **Uplink** interface for all SIP Signaling.

| Automatic Configuration Interface     |                            |
|---------------------------------------|----------------------------|
| Automatic IPv4 config source network: | <a href="#">Uplink</a> ▼   |
| Automatic IPv6 config source network: | <a href="#">UplinkV6</a> ▼ |

### Next Step

[Configuring the Default SIP Servers \(p.12\)](#)

## Configuring the Default Network Gateway to a Static IP Address

### Steps

- 1) Go to **Network/Host**.
- 2) In the **Default Gateway Configuration** table, from the **IPv4/Configuration Source** selection list, select **Static**.
- 3) In the **IPv4/Default Gateway** field, enter the IP address used as the **Static Default Router** for the Uplink Network Interface.
- 4) In the **Default Gateway Configuration** table, from the **IPv6/Configuration Source** selection list, select **Static**.
- 5) In the **IPv6/Default Gateway** field, enter the IP address used as the **Static Default Router** for the Uplink Network Interface.
- 6) Click **Apply**.

### Result

The specified address is used as the current default router address.

| Default Gateway Configuration |                                         |
|-------------------------------|-----------------------------------------|
| <b>IPv4</b>                   |                                         |
| Configuration Source:         | <input type="text" value="Static"/>     |
| Default Gateway:              | <input type="text" value="IP address"/> |
| <b>IPv6</b>                   |                                         |
| Configuration Source:         | <input type="text" value="Static"/>     |
| Default Gateway:              | <input type="text" value="IP address"/> |

## Next Step

[Configuring the Domain Name Server \(DNS\) \(p.9\)](#)

## Configuring the Domain Name Server (DNS)

### Before you start

Although it is possible to use public DNS servers you should always ask your internet service provider to provide at least the primary and secondary DNS servers.

### Steps

- 1) Go to **Network/Host**.
- 2) In the **DNS Configuration** table, form the **Configuration Source** selection list, select **Static**.
- 3) For each DNS used, enter the IP address of the DNS.
- 4) Click **Apply**.

## Result

| DNS Configuration     |                                   |  |
|-----------------------|-----------------------------------|--|
| Configuration Source: | Static ▼                          |  |
| Primary DNS:          | Example (Google): 8.8.8.8         |  |
| Secondary DNS:        | Example (Cloudflare): 1.1.1.1     |  |
| Third DNS:            | Example (OpenDNS): 208.67.222.222 |  |
| Fourth DNS:           | Example (Level3): 209.244.0.3     |  |

## Next Step

Configuring the SNTP Server to a Static IP Address (p.10)

## Configuring the SNTP Server to a Static IP Address

### Before you start

Make sure there is an SNTP server available.

### Steps

- 1) Go to **Network/Host**.
- 2) In the **SNTP Configuration** table, from the **Configuration Source** selection list, select **Static**.
- 3) Provide an IP address or domain name and port numbers for each SNTP server you are using.

**Note:** The best practice is to use the servers supplied by your Internet Service Provider, then complement with servers from a different network close to your geographical area. For example: [time.nist.gov](http://time.nist.gov) (USA), [ntp4.sptime.se](http://ntp4.sptime.se) (Sweden), [time1.isu.net.sa](http://time1.isu.net.sa) (Saudi Arabia), [ntp.nict.jp](http://ntp.nict.jp) (Japan), [time.google.com](http://time.google.com) (Worldwide), [pool.ntp.org](http://pool.ntp.org) or one of their regional server pools (see <https://www.ntppool.org/> for more information).

- 4) If necessary, change the value of the **Synchronisation Period**.
- 5) If necessary, change the value of the **Synchronisation Period on Error**.
- 6) Click **Apply**.

## Result

The SNTP host name and port will be displayed in the **Host Status** table under **Network/Status**.

| SNTP Configuration               |                                                               |
|----------------------------------|---------------------------------------------------------------|
| Configuration Source:            | Static <input type="button" value="v"/>                       |
| Primary SNTP:                    | <input type="text" value="address of primary SNTP server"/>   |
| Secondary SNTP:                  | <input type="text" value="address of secondary SNTP server"/> |
| Third SNTP:                      | <input type="text" value="address of third SNTP server"/>     |
| Fourth SNTP:                     | <input type="text" value="address of fourth SNTP server"/>    |
| Synchronization Period:          | <input type="text" value="1440"/>                             |
| Synchronization Period On Error: | <input type="text" value="60"/>                               |

## Next Step

Setting the Automatic IPv4 Configuration to the Uplink Network Interface (p.7)

## Configuring the **Uplink** Network Interface to a static IP address

### Steps

- 1) Go to **Network/Interfaces**.
- 2) In the **Network Interface Configuration** table, from the **Link** selection list located next to **Uplink**, leave the default value, i.e. ETH1.
- 3) From the **Type** selection list, select **IpStatic (IPv4 Static)**.

**Note:** The **Uplink** Network Interface must be set with a fixed public IP address for the NAT/router to be able to do port-forwarding to the unit. It will also be easier for the PBX to communicate with the unit if the address is static.

- 4) In the **Static IP Address** field enter the assigned static IP address.
- 5) From the **Activation** selection list, select **Enable**.
- 6) Click **Apply** to apply all changes to the configuration.

**Note:** Once the changes are applied, the connection with the unit might be lost. You may need to reconnect to the Web page using the new address.

### Result

The unit can be reached (via the Web) through the Uplink static IP address

| Network Interface Configuration |      |                        |                          |                           |            |   |
|---------------------------------|------|------------------------|--------------------------|---------------------------|------------|---|
| Name                            | Link | Type                   | Static IP Address        | Static Default Router     | Activation |   |
| Uplink                          | eth1 | IpStatic (IPv4 Static) | Uplink static IP address | Default router IP address | Enable     | - |
|                                 |      |                        |                          |                           |            | + |

## Next Step

Configuring the Default Network Gateway to a Static IP Address (p.8)

## Configuring the FXS Endpoints Registration

### Configuring the Default SIP Servers

#### Information

In some instances, the configuration of the default servers may already be completed.

#### Steps

- 1) Go to **SIP/Servers**.
- 2) In the **Registrar Host** field, indicate the server IP address or FQDN of the SIP Registrar server .
- 3) In the **Proxy Host** field, indicate the server IP address or FQDN of the SIP Proxy server.
- 4) In the **Messaging Server Host** field, indicate the server IP address or FQDN of the Messaging server, if needed.
- 5) Leave the **Outbound Proxy Host** field empty, unless specifically instructed to set a value.

**Note:** Setting the address to 0.0.0.0:0 or leaving the field empty disables the outbound proxy host.

- 6) Click **Apply**.
- 7) Located at the top of the page, click **restart required services**.

## Result

| Default Servers        |                                                      |
|------------------------|------------------------------------------------------|
| Registrar Host:        | <input type="text" value="sip.registrarserver.com"/> |
| Proxy Host:            | <input type="text" value="sip.proxyserver.com"/>     |
| Messaging Server Host: | <input type="text"/>                                 |
| Outbound Proxy Host:   | <input type="text"/>                                 |

## Next Step

[Registering Endpoints to All Gateways](#)

## Registering Endpoints to the Default Gateway

### Steps

- 1) Go to **SIP/Registrations**.
- 2) For each endpoint requiring authentication, repeat steps 3 and 4.
- 3) From the **Register** selection list, select **Enable**.
- 4) From the **Gateway Name** selection list, select **Default**.
- 5) Click **Apply and Refresh**.

## Result

| Endpoints Registration | User Name                                | Friendly Name        | Register                              | Messaging                              | Gateway Name                           |
|------------------------|------------------------------------------|----------------------|---------------------------------------|----------------------------------------|----------------------------------------|
| Slot1/E1T1             | <input type="text" value="user_name 1"/> | <input type="text"/> | <input type="button" value="Enable"/> | <input type="button" value="Disable"/> | <input type="button" value="default"/> |
| Slot2/FX01             | <input type="text" value="user_name 2"/> | <input type="text"/> | <input type="button" value="Enable"/> | <input type="button" value="Disable"/> | <input type="button" value="default"/> |
| Slot2/FX02             | <input type="text" value="user_name 3"/> | <input type="text"/> | <input type="button" value="Enable"/> | <input type="button" value="Disable"/> | <input type="button" value="default"/> |
| Slot2/FX03             | <input type="text" value="user_name 4"/> | <input type="text"/> | <input type="button" value="Enable"/> | <input type="button" value="Disable"/> | <input type="button" value="default"/> |

## Setting the SIP Authentication

### Steps

- 1) Go to **SIP/Authentication**.
- 2) Click **Edit All Entries**.
- 3) In the **Authentication** table, enter the credentials for each port.
- 4) Click **Apply and Refresh Registration**.
- 5) Validate if endpoints are registered. (**SIP/Registrations**).

## Result

| Authentication |          |            |         |                   |                |       |             |          |
|----------------|----------|------------|---------|-------------------|----------------|-------|-------------|----------|
| Priority       | Criteria | Endpoint   | Gateway | Username Criteria | Validate Realm | Realm | User Name   | Password |
| 1              | Endpoint | Slot3/FXS1 |         |                   | Disable        |       | user_name 1 | *****    |
| 2              | Endpoint | Slot3/FXS2 |         |                   | Disable        |       | user_name 2 | *****    |

## Next Step

[Setting Auto-Routing to Use SIP Usernames](#) (p.14)

## Setting Auto-Routing to Use SIP Usernames

### Information

This task is mandatory if the registration username is a string, not only numbers.

### Steps

- 1) Go to **Call Router/Auto-Routing**.
- 2) From the **Auto-Routing** selection list, select **Enable**.
- 3) From the **Criteria Type** selection list, select **SIP Username**.
- 4) Click **Apply**.

## Result

|                               |                                             |                                                   |
|-------------------------------|---------------------------------------------|---------------------------------------------------|
| Auto-routing:                 | <input type="button" value="Enable"/>       |                                                   |
| Criteria Type:                | <input type="button" value="SIP Username"/> |                                                   |
| Incoming Transformations      | <input type="text"/>                        | <input type="button" value="... Suggestion ..."/> |
| Outgoing Transformations      | <input type="text"/>                        | <input type="button" value="... Suggestion ..."/> |
| Incoming Signaling Properties | <input type="text"/>                        | <input type="button" value="... Suggestion ..."/> |
| Outgoing Signaling Properties | <input type="text"/>                        | <input type="button" value="... Suggestion ..."/> |

## Next Step

[Restarting Services](#)

## Configuring the LAN SIP Clients to Operate without the Mediatrix Unit

### Steps

- 1) Set the SIP server, username and password according to the Cloud Based SIP Service configuration.

**Note:** At this step, these SIP clients do not use the Mediatrix unit to communicate with the Sip Server.

- 2) Validate that the SIP clients are correctly registered.
- 3) Make calls between all SIP clients in the LAN.

## Result

The calls should be routed between the SIP clients, and all available services should work. At this point, the first part of the configuration of this use case is completed.

## Next Step

[Activating a Licence Using the Web Interface \(p.6\)](#)

## Starting and Configuring the Survivability SipProxy

### Executing the SipProxy Configuration Script

### Steps

- 1) Go to **Management/Configuration Scripts**.

- 2) In the **Execute Scripts** table, from the **Suggestion** selection list, choose Survivability.cfg.
- 3) From the **Transfer Protocol** selection list, make sure that **File** is selected.
- 4) Click **Apply and Execute Now**.

**Note:** The script may take some time to execute. A message to restart the service may be displayed, but it can be ignored.

- 5) Wait about 30 seconds for the script to be completely executed, then refresh the page.(F5).
- 6) Go to **Management/Configuration Scripts**
- 7) In the **Scripts Status Execute** table make sure **Current State** is displaying **Idle** and **Last Result Success**.

## Result

The survivability configuration script will be executed from the unit file management system, and the values specified in the script will be applied to the running configuration. The survivability proxy is now activated on the unit.

| Execute Scripts             |                                                        |
|-----------------------------|--------------------------------------------------------|
| <b>Transfer Parameters</b>  |                                                        |
| Generic File Name:          | Survivability.cfg <span>--- Suggestion --- ▼</span>    |
| Specific File Name:         | <input type="text"/> <span>--- Suggestion --- ▼</span> |
| Transfer Protocol:          | File ▼                                                 |
| Host Name:                  | 0.0.0.0:0                                              |
| Location:                   | <input type="text"/>                                   |
| User Name:                  | <input type="text"/>                                   |
| Password:                   | <input type="text"/>                                   |
| <b>Execution Parameters</b> |                                                        |
| Privacy Key:                | <input type="text"/>                                   |
| Allow Repeated Execution:   | Enable ▼                                               |

## Next Step

[Configuring the SipProxy Service \(p.16\)](#)

## Configuring the SipProxy Service

### Steps

- 1) Go to **SIP Proxy/Configuration**.
- 2) In the **Monitoring** section of the **Configuration** table, in the **Interval** field, enter the interval at which monitoring requests are sent to verify the SIP server status, in seconds.
- 3) In the **Toggle Delay** field, enter the delay before reporting a status change of the monitored destination, in seconds.
- 4) In the **Destination** field, enter the server IP address or FQDN to monitor.

**Note:** In most cases, this will be the Registrar Host.

- 5) In the **Keep Alive Error Code** field, list the response codes (comma-seperated) that indicate that the server is down.

**Note:** To detect that the server is down, use the error codes the server will return when it is not available. This will be much faster than using the timeout.

- 6) In the **Outbound Proxy Host** field, if required by your SIP provider, enter the IP address or FQDN of their outbound proxy.

**Note:** This parameter was added in firmware version 45.3 for TCP and TLS transports only. UDP will be supported in a later release.

- 7) Click **Apply** to apply all changes to the configuration.
- 8) Located at the top of the page, click **restart required services**.

## Result

| Configuration                      |             |
|------------------------------------|-------------|
| <b>Survivability</b>               |             |
| Survivability Mode:                | Automatic ▼ |
| <b>Monitoring</b>                  |             |
| Interval:                          | 30          |
| Toggle Delay:                      | 0           |
| Destination:                       |             |
| Keep Alive Error Codes:            |             |
| <b>Network</b>                     |             |
| Network Interface:                 | Uplink ▼    |
| Port:                              | 0           |
| Secure Port:                       | 0           |
| <b>Registration</b>                |             |
| Contact Override:                  | Enable ▼    |
| Endpoint Survivability Expiration: | 90          |
| <b>Registration Throttling</b>     |             |
| Endpoint Throttling Expiration:    | 120         |
| Relayed Throttling Expiration:     | 0           |
| <b>Outbound Proxy</b>              |             |
| Outbound Proxy Host:               |             |
| <b>Interop</b>                     |             |
| OPTIONS Method Support:            | Default ▼   |
| Request Transaction Timeout:       | 32          |

Apply

## Next Step

[Restarting Services](#)

## Modifying the Short Dialing Transformation Rule

### Information

If you are not familiar with the meaning of the fields and buttons, click **Show Help**, located at the upper right corner of the Web page. When activated, the fields and buttons that offer online help will change to green and if you hover over them, the description will be displayed.

**Note:** This task is optional.

## Steps

- 1) Go to **SIP Proxy/Routing**.
- 2) In the **User Transformations** table, at the right of the Short\_Dialing row, click .
- 3) In the **Configure User Transformation** table, modify the **Criteria** and **Pattern** fields as required.

**Note:** The Short\_Dialing transformation rule allows using short extension numbers when in survivability mode, instead of dialing the full destination number. If it is left to the default values, the rule has no effect since it tries to match a phone number that contains "XXXX"

- 4) Click **Save**.
- 5) Click **Apply** to apply all changes to the configuration.

## Result

| User Transformations |          |          |                                                                                                                                                                                                                                                                                                                                                 |
|----------------------|----------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name                 | Criteria | Pattern  |                                                                                                                                                                                                                                                                                                                                                 |
| Short_Dialing        | (XXXX)\$ | NPANXX\1 |     |
|                      |          |          |                                                                                                                                                                                                                                                              |

## Configuring the Outbound SIP Proxy for the LAN SIP Clients to Send the SIP Traffic to the Mediatrix Unit

### Information

These steps must be performed on each LAN SIP clients.

### Steps

- 1) Set the Outbound SIP Proxy server to the Mediatrix unit IP address.
- 2) Validate that the SIP clients are correctly registered.
- 3) Make calls between all SIP clients in the LAN.

## Result

The Mediatrix unit will now route the calls between SIP clients, and all available services should work. Under **SIP Proxy/Registration Cache**, in the **Registration Cache Search Results** table, and each registered user should be displayed in the **AoR** field.

## Next Step

[Performing a Configuration Backup to the Unit File Management System](#) (p.20)

# Performing a Configuration Backup to the Unit File Management System

## Steps

- 1) Go to **Management/Backup and Restore**.
- 2) In the **File Name** field, indicate the name of your backup.

**Note:** The file name is case sensitive. As a best practice, add the .xml extension. Make sure to indicate the firmware version the backup was made from because a backup file can not be restored on an older firmware version than the one it was taken from.

**Note:** Remember, if you have several units with several configurations and plan to reuse the configuration on another unit, the name must be explicit. Indicate the date of your backup, the interfaces used, the device model, etc.

- 3) From the **Transfer Protocol** selection list, select **File**.
- 4) From the **Content** selection list, choose the elements you wish to include to the backup.
- 5) If you wish to use encryption for backup operations, complete the **Privacy Parameters**.

**Note:** Media5 corp strongly recommends to use a privacy algorithm (encryption) to protect certificates and passwords.

- 6) Click **Apply and Backup Now**.

## Result

The configuration will be saved in the unit file management system. The backup file will appear at the end of the list of the **File** page, under **Management/File**.

| Image Configuration        |                                                                                                       |
|----------------------------|-------------------------------------------------------------------------------------------------------|
| <b>Transfer Parameters</b> |                                                                                                       |
| File Name:                 | <input type="text" value="yymmdd_device_name.xml"/> <input type="button" value="--- Suggestion ---"/> |
| Transfer Protocol:         | <input type="text" value="File"/> <input type="button" value="v"/>                                    |
| Host Name:                 | <input type="text" value="file.server.com"/>                                                          |
| Location:                  | <input type="text" value="configuration folder"/>                                                     |
| User Name:                 | <input type="text" value="username"/>                                                                 |
| Password:                  | <input type="password" value="••••••••"/>                                                             |
| <b>Backup Parameters</b>   |                                                                                                       |
| Content:                   | <input type="text" value="Config And Certificates"/> <input type="button" value="v"/>                 |
| <b>Privacy Parameters</b>  |                                                                                                       |
| Privacy Algorithm:         | <input type="text" value="None"/> <input type="button" value="v"/>                                    |
| Privacy Key:               | <input type="text"/>                                                                                  |

## Online Help

If you are not familiar with the meaning of the fields and buttons, click **Show Help**, located at the upper right corner of the Web page. When activated, the fields and buttons that offer online help will change to green and if you hover over them, the description will be displayed.

# Available Documentation

For more details, refer to the [Mediatrix Documentation](#) published on the [Media5 Documentation Portal](#).

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