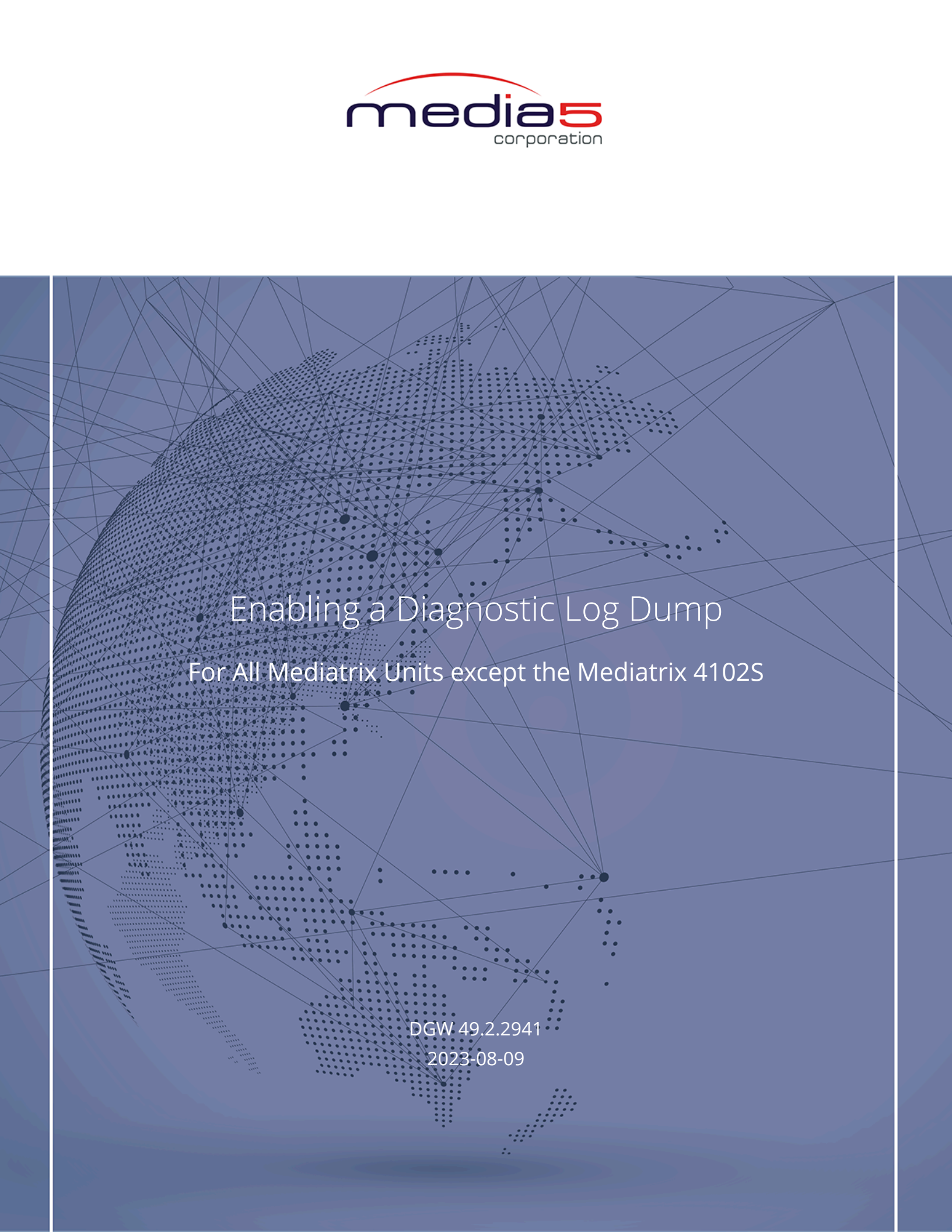


The background of the slide is a dark blue gradient with a complex, abstract pattern of white lines and dots. The pattern resembles a network or a stylized map, with lines connecting various points and dots scattered throughout. The overall effect is a sense of connectivity and data flow.

Enabling a Diagnostic Log Dump

For All Mediatrix Units except the Mediatrix 4102S

DGW 49.2.2941
2023-08-09

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Enabling the Automatic Diagnostic Log Dump

Steps

- 1) Go to **System/Diagnostic**.
- 2) In the **Diagnostic Log Configuration** table, select **Enable**.
- 3) Click **Apply**.

Result

If the unit unexpectedly closes, the diagnostic logs will be automatically generated in an *.tgz file, available under **Management/File** in the **Internal files** table.

Manually Starting a Diagnostic Log Dump

Steps

- 1) Go to **System/Diagnostic**.
- 2) In the **Diagnostic Log Configuration** table, select **Dump Now**.

Result

The diagnostic logs will be generated in an *.tgz file, available under the **Management/File**, in the **Internal files** table.

Online Help

If you are not familiar with the meaning of the fields and buttons, click **Show Help**, located at the upper right corner of the Web page. When activated, the fields and buttons that offer online help will change to green and if you hover over them, the description will be displayed.

Available Documentation

For more details, refer to the [Mediatrix Documentation](#) published on the [Media5 Documentation Portal](#).

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