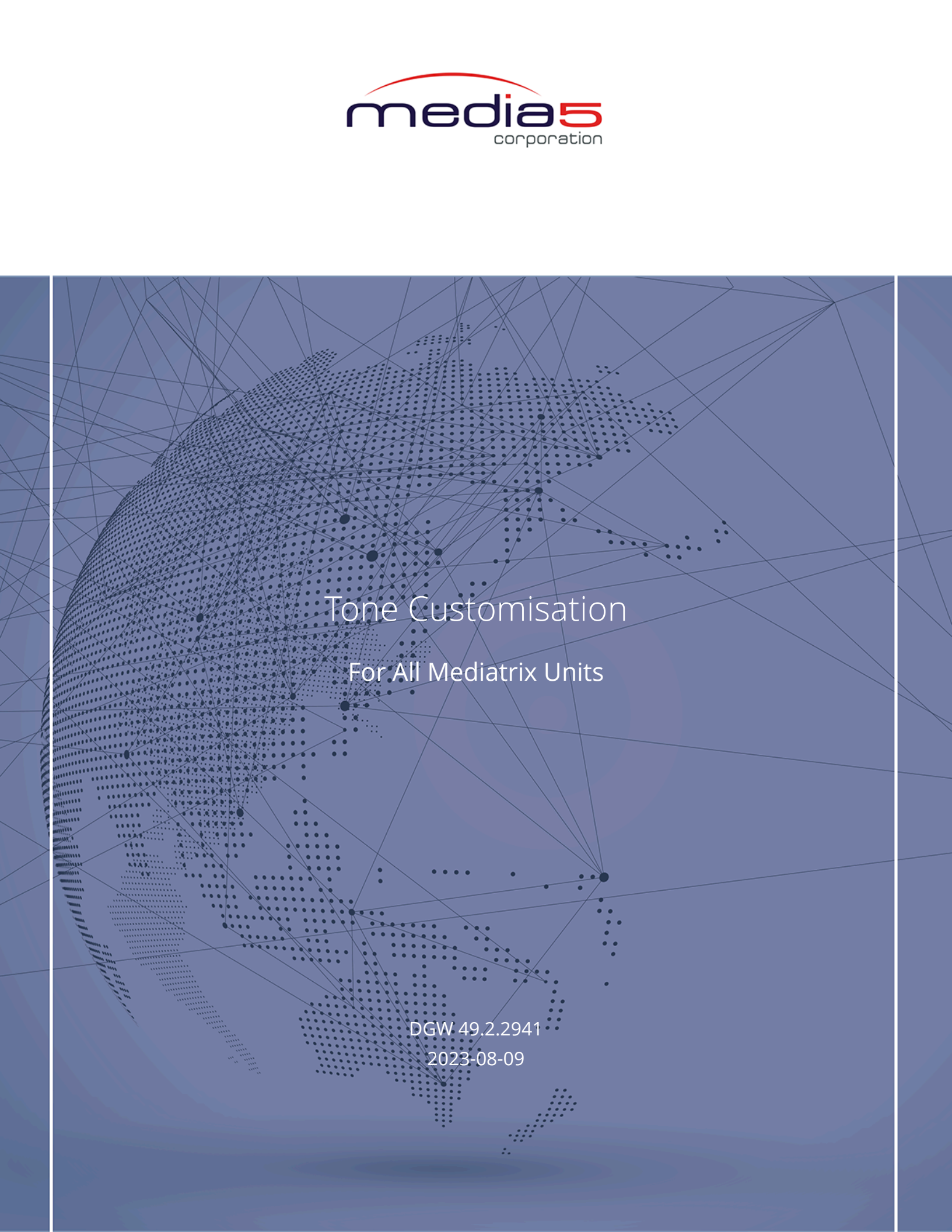


The background of the slide is a dark blue gradient. It features a complex, abstract graphic of a globe or sphere on the left side, composed of a dense grid of small dots. A network of thin, light blue lines connects various points across the globe and extends towards the right side of the slide, creating a sense of global connectivity and data flow.

Tone Customisation

For All Mediatrix Units

DGW 49.2.2941

2023-08-09

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Identifying the Tone Pattern

Steps

- 1) Go to **Telephony/Tone Customisation**.
- 2) From the **Select Tone** drop-down, select the tone to identify.

Note: For more information on tones, refer to [DGW Configuration Guides - Country Specification](#) published on the [Media5 Documentation Portal](#).

Overriding the Pattern of a Tone

Before you start

Before you continue, make sure you have done the following [Identifying the Tone Pattern](#) (p.3).

Steps

- 1) Go to **Telephony/Tone Customisation**.
- 2) From the **Override Current Tone Values** field, select **Enable**.
- 3) Click **Copy Current Tone Definition To Overriden**.

Note: You cannot edit the tones in the **Current Tone Definition** and **Current Tone States** tables.

Note: For more information on tones, refer to [DGW Configuration Guides - Country Specification](#) published on the [Media5 Documentation Portal](#).

- 4) Modify the **Overriden Tone Definition** table as required.
- 5) Modify the fields in the **Overriden Tone States** table as needed.
- 6) Click **Apply**.
- 7) Click **restart required services**, located at the top of the page.

Result

Next time the tone is used, your new settings will be applied.

Online Help

If you are not familiar with the meaning of the fields and buttons, click **Show Help**, located at the upper right corner of the Web page. When activated, the fields and buttons that offer online help will change to green and if you hover over them, the description will be displayed.

DGW Documentation

Mediatrix devices are supplied with an exhaustive set of documentation.

Mediatrix user documentation is available on the [Media5 Documentation Portal](#).

Several types of documents were created to clearly present the information you are looking for. Our documentation includes:

- **Release notes:** Generated at each GA release, this document includes the known and solved issues of the software. It also outlines the changes and the new features the release includes.
- **Configuration notes:** These documents are created to facilitate the configuration of a specific use case. They address a configuration aspect we consider that most users will need to perform. However, in some cases, a configuration note is created after receiving a question from a customer. They provide standard step-by-step procedures detailing the values of the parameters to use. They provide a means of validation and present some conceptual information. The configuration notes are specifically created to guide the user through an aspect of the configuration.
- **Technical bulletins:** These documents are created to facilitate the configuration of a specific technical action, such as performing a firmware upgrade.
- **Hardware installation guide:** They provide the detailed procedure on how to safely and adequately install the unit. It provides information on card installation, cable connections, and how to access for the first time the Management interface.
- **User guide:** The user guide explains how to customise to your needs the configuration of the unit. Although this document is task oriented, it provides conceptual information to help the user understand the purpose and impact of each task. The User Guide will provide information such as where and how TR-069 can be configured in the Management Interface, how to set firewalls, or how to use the CLI to configure parameters that are not available in the Management Interface.
- **Reference guide:** This exhaustive document has been created for advanced users. It includes a description of all the parameters used by all the services of the Mediatrix units. You will find, for example, scripts to configure a specific parameter, notification messages sent by a service, or an action description used to create Rulesets. This document includes reference information such as a dictionary, and it does not include any step-by-step procedures.

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